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*Evaluating Quality of Long
Term Care and Support for
Individuals with Brain
Injury*

EBIS

December 12, 2008



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Thank you/Merci!

- Thank you from our panel for the opportunity to present at this important conference.
- Brain Injury is not about the acute episode/trauma only – life changing for all and how is there quality throughout all service continuums?

Quality in Brain Injury

- Both clinical service delivery, support service delivery, and the business of providing brain injury services need to be addressed in a framework of quality focused on the person served
- Quality is driven and endorsed by leadership but implemented by personnel on a day-to-day basis
- Are we doing this and how would we know?

Continuum of Brain Injury Services

- Comprehensive Inpatient
 - Three levels – hospital, skilled nursing, long term acute care hospitals
- Outpatient
- Home and Community-based
- Residential Rehabilitation
- Vocational Services
- Medical Rehab Case Management

Quality and who assesses?

- Quality is a multi-faceted discussion
- How do governments, families, payers, employers, advocacy groups know what is quality?
- Who defines quality?
- How do groups have input into what quality should be in any portion of the continuum for individuals with brain injury?

International Accreditation

- Commission on Accreditation of Rehabilitation Facilities (CARF)
 - Private, not-for-profit, independent
 - 1966, in Europe since 1996
 - Brain Injury standards since early 1980s
 - Over 6.5 million people served in CARF accredited organisations
 - Over 5500 organisations accredited

Brain Injury Programs Accredited in Europe

- In Europe seven countries have accredited Brain Injury Programs:
 - Sweden
 - Denmark
 - Norway
 - Ireland
 - Northern Ireland
 - Scotland
 - England

European programs

- Total of 91 programs that include:
 - Both adult and children/adolescent programs
 - Cover the continuum from:
 - Inpatient
 - Outpatient
 - Home-and Community-based
 - Residential
 - Long Term Residential
 - Vocational Services
 - Seven new programs scheduled for survey in January 2009.

Outside of Europe

- 820 programs accredited in brain injury
- Adults, children/adolescents and specialized pediatrics
- Many payers recognize accreditation as a way to differentiate quality
- Consumers look for accredited programs
- New standards in Brain Injury and had European input with development and review
- www.carf.org

Accreditation

- Tools for everyday use
- Tools to establish a performance improvement foundation for the organization
- Tool to remain focused on the person served
- Mechanism to influence quality across the world of brain injury providers

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Thank you

- We will be glad to answer any questions.....